



GLOCK, Inc.

Firearms must be shipped Next Day/Overnight Shipping!

Shipping Address

G.I.
6000 Highlands Pkwy
Smyrna, GA 30082
Attn: Technical Service

Shipping Address Shipping Methods

Firearms may be shipped from a licensed firearms dealer or via UPS or FEDEX. When using UPS or FEDEX, firearms must be taken to a shipping Distribution Center: (UPS/FEDEX "Stores" do not normally handle firearms.) Customer is responsible for inbound shipping charges.

Shipping Instructions

All firearms must be accompanied by the following information:
. Customer Name Contact telephone number
. Return shipping address*. E-Mail address
. Serial number of firearm**. Model number of firearm
. List of services requested

NOTE: **FIREARMS *MUST* BE UNLOADED
AMMUNITION *MUST NOT* BE
SHIPPED WITH FIREARM
PACK FIREARM SECURELY**

Turn Around

Turn around is approximately two weeks * from date of receipt. However, turnaround time is subject to change without notice.
*Please note: Refinishing services will add approximately two to four weeks to turn around time.

Non Standard Parts

Please remove all nonstandard parts except sights before shipping. All firearms will be returned containing factory original parts only. Glock Inc, will not guarantee the return of aftermarket parts with the exception of sights. OEM parts that have been modified by polishing or otherwise will not be returned.

Residents of MARYLAND, NEW JERSEY, NEW YORK, PENNSYLVANIA, DISTRICT OF COLUMBIA, HAWAII, MICHIGAN, AND U.S. TERRITORIES.

Any work involving replacement of the receiver of a firearm requires that the firearm be returned to a licensed firearms dealer. A current, signed copy of the dealer's FFL will be required. Please provide contact information for the chosen dealer, if applicable.

Residents of CALIFORNIA

Any work involving replacement of the receiver of a firearm requires that the firearm be returned to a licensed firearms dealer. A current signed copy of the dealer's FFL will be required. Please provide contact information for the chosen dealer, if applicable.
DO NOT ship high capacity magazines to us. **They cannot be returned.**

Chargeable Items

Frame upgrade Small Frame \$100+ tax Large Frame \$100 + Tax
Refinishing Slide \$45 Barrel \$ 20 Both \$60
Sights Glock Night Sights \$57+tax Glock Steel Sights \$20+tax

Method of payment for chargeable items should accompany your order. Payment can be made by check, money order, Visa, MasterCard, or Discover. When using check or money order be sure to include applicable sales tax.(sales tax is charged at the rate normally applied at the customer's location.) If you choose to use a credit card you will be contacted by telephone for your card information.

*This MUST be a physical address. Firearms will not be returned to a P.O. Box.

**Please make note of the serial number of your firearm and have it available when making follow up calls.